



# EmployeeTalk













**Eric Bruggeman**

**Director of Operations**



Of online communication technology for over 25 tool uses and 100's of dialogs

**Team resources recommended to support your performance needs:**

 <p><b>Dr. Melinda Fouts PhD</b></p> <p><b>International Executive Coach Colorado – Mountain Region</b></p> <p>~ Emotional Intelligence Training ~ 360° and profile gap analysis ~ One on One consultation</p>	 <p><b>Anthony Sharamitaro</b></p> <p><b>Director of Technology Ohio – Midwest Region</b></p> <p>~ Software Development ~ IT Infrastructure ~ Tech support</p>	 <p><b>Lewis Gast</b></p> <p><b>Director of Support Services Ohio - Midwest Region</b></p> <p>~ It Support ~ Computer support ~ Communication advisor</p>	 <p><b>Andrea Hardaway, MBA LSSBB</b></p> <p><b>Operations Consultant Tennessee – East Region</b></p> <p>~ Lean Healthcare ~ Patient Experience ~ Operations Strategy</p>
 <p><b>Brooke Billingsley</b></p> <p><b>Patient Experience Expert Indiana – North America</b></p> <p>~ Task to Touch™ E-Learning for HCAHPS Improvement ~ Patient Perception Research ~ Healthcare consultant</p>	 <p><b>Tod Brooks</b></p> <p><b>Regional Change Specialist Ohio – Northcentral Region</b></p> <p>~ Subject matter expert i.e. leadership, culture, solution drive, analyze cost, training, quality &amp; quality service, time, motivation, manage character</p>	 <p><b>Arlene Bond</b></p> <p><b>Regional Change Specialist DC – East Central Region</b></p> <p>~ Government Process ~ Change Management ~ Transformation expertise</p>	 <p><b>Tabatha Olson</b></p> <p><b>Innovate Virtual Operations Washington – Pacific Northwest</b></p> <p>~ Customer Relations ~ Communication expert ~ Virtual Marketing communication</p>
 <p><b>Bharat Mathur</b></p> <p><b>Regional Change Specialist California – Pacific Region</b></p> <p>~ 'Time Stretching' Coaching ~ Proactive management ~ Transformation expertise</p>	 <p><b>Pam Schreiner</b></p> <p><b>Regional Customer Specialist Ohio – Midwest Region</b></p> <p>~ Organizational Development ~ Education Specialist ~ Communications</p>	 <p><b>Jaime Gaspar</b></p> <p><b>Regional Director of Technology South America</b></p> <p>~ Business Process specialist ~ Software development ~ Spanish translation</p>	 <p><b>Kelly Garcia</b></p> <p><b>Regional Customer Specialist Ohio – Midwest Region</b></p> <p>~ Administration ~ Accounting Specialist ~ Communications</p>